

RELEASE IN PART B6

From: Mills, Cheryl D <MillsCD@state.gov>
Sent: Wednesday, July 13, 2011 5:56 AM
To: H
Subject: Fw: Nairobi passport assistance for hosp individual

----- Original Message -----

From: Brown, Justin P
Sent: Wednesday, July 13, 2011 05:28 AM
To: Mills, Cheryl D; SES-O
Cc: Jacobs, Janice L; Kennedy, Patrick F; Abedin, Huma; 'sgration [redacted]; Gration, Jonathan S; 'bstrider [redacted] Sullivan, Jacob J
Subject: RE: Nairobi passport assistance for hosp individual

B6

Counselor Mills,

In response to your request, Ops reached out to Embassy Nairobi which reports a consular officer visited [redacted] at the hospital today, obtained a privacy act waiver, and took an oath [redacted] for a replacement passport. Post notes the hospital is on the other side of the city and traffic is very bad, but expects to provide [redacted] with a replacement passport by the close of business. [redacted]

[redacted] Post will continue to update Ops on the status of this case.

Regards,

Justin

Justin Brown
State Department Operations Center
BrownJP2@state.gov 202 647 1512

-----Original Message-----

From: Mills, Cheryl D
Sent: Wednesday, July 13, 2011 4:35 AM
To: SES-O
Cc: Jacobs, Janice L; Kennedy, Patrick F; Abedin, Huma; 'sgration [redacted] Gration, Jonathan S; 'bstrider [redacted] Sullivan, Jacob J; Mills, Cheryl D
Subject: Nairobi passport assistance for hosp individual

Ops

Can you reach out now if time diff works to embassy Nairobi to see if they are familiar with this matter and what info they need to assist the woman get the right passport support?

I have copied Burns seeking info (like [redacted] last name) that is missing unless the embassy is already familiar w/ the case.

Thx
Cdm

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From: bstrider [redacted] Sent: Tuesday, July 12, 2011 08:31 PM
To: H
Subject: Hey Boss, See email from Kay Warren...
Fw: A favor??
See email below from Kay... I have not replied... Passing along first to you...
Sent from my Verizon Wireless BlackBerry

B6

From: Kay Warren [redacted]
Date: Wed, 13 Jul 2011 00:29:38 +0000
To: Burns Strider

[redacted]

Subject: A favor??

Dear Burns,

[redacted]

[redacted] and they have contacted their Congressman [redacted] who is attempting to get State Department help for the family. I don't have any idea how much clout this gentleman has – just because I've never heard of him doesn't mean others haven't. All of that to say, do you have any pull or any suggestions how to get State quickly involved? I don't know how responsive they are to such issues, or how many lower-level folks you have to plow through to get to someone who can make things happen.

Blessings to you...

Kay